

Broadway Vision Source

A MEMBER OF

VISION SOURCE

Please carefully read our Cancellation/No-Show and Late Arrival policies:

Cancellation and No-show

Each time a patient misses an appointment without providing proper notice, another patient is prevented from receiving care. We understand that life can be busy, so if you miss an appointment without providing us with at least a 24-hour advanced notice, we will be happy to reschedule you. However, if you do not show without at least a 24-hour advanced notice for your rescheduled appointment, you will be required to pay our non-refundable usual and customary examination fee of \$185.00 in full and in advance of rescheduling a 3rd appointment. This payment will be credited to your account and applied to current or future charges incurred.

Late Arrival

If patients are late, it makes us late. We respect your time, so we do our best to keep to our schedule without rushing to catch up which results in sacrificing quality of care. If there are no openings in our schedule, we will therefore reschedule your appointment if you are more than 15 minutes late.